



Prices Mill Surgery Patient Participation Group
<http://www.pricesmill.co.uk/ppg.aspx>

Part of
Nailsworth Health Partnership
www.nailsworthhealthpartnership.org

Minutes of PPG meeting Wednesday 22nd March 2017. 12:30 to 14:00

1. **Present:** Marilyn Miles, Dr. Ros Mulhall, Hazel Millar, Sally Millett, Richard Easthope, Betty Young, Paul Young, Suzi Colley
2. **Apologies for absence:** Jo May Liz Green
3. **Minutes of last meeting** 1st December 2016 Accepted
4. **Matters arising not covered by the agenda:**
 - a. 2nd cPAD in Forest Green area. Marilyn was to write to Clerk of Town Council to state the support of PPG and Doctors and staff of Prices Mill surgery for application to be made to British Heart Foundation that our area to be considered. She can find no record of this happening though there was a flurry of emails before Christmas about its possible location and funding
 - b. There was discussion regarding this at Town Council and it was agreed there were several possible locations for a cPad to be located. It would need all interested parties to meet to look around the area and make a decision on the most appropriate area[s].
 - c. As requested from our last PPG meeting Marilyn Miles contacted Isabelle Llewellyn by email who is part of the Stroud District Youth Council on 6th February but as yet has had no reply. Izzy lives locally and is a patient at Prices Mill. The SDYC has 9 forums – the one most directly relevant to us is the one covering Nailsworth and Minchinhampton
5. **2016 Surgery Questionnaire.** Follow up to item 6 of last meeting. Questionnaire due to have taken place in September. An independent company are already in place and questionnaires are being sent out shortly. In addition to the standard format questions raised by the PPG are being added. There is also a section for patients to respond to questions relating to some of our GP's who are due for their five year revaluation. There is opportunity for this to be filled in online and also on the website. An additional question was asked for. Would you like to join the PPG?

6 **Healthwatch Gloucestershire.** Results from recent surveys on patients seeking non urgent appointments and young people's experience of GP surgeries. See attached reports. It was suggested we improved the information available on our website for our younger patients.

7 **Dementia friendly Nailsworth initiative.** The open afternoon arranged for Saturday December 3rd at the Mortimer Rooms was very successful and there has been a lot of feedback from this event. There has also been a recent display in the Town Information Centre window for 2 weeks ending March 10th. On March 13th Rachel Peak and Sue Keane from the Gloucestershire Dementia Education and Training Strategy gave the steering group a three hour training session about dementia and how to make the

environment and our contact with people with dementia more understandable to them. Four staff from the surgery attended including Dr Mulhall and they will be discussing how to implement some of the ideas

Is there any encouragement for people to go to a doctor and ask for help regarding their concern ref. possible Dementia?

There is a very clear process of identification when it is first diagnosed. A lot of things can be planned in advance and a care plan can take away some of the fears for patients and family.

Leaflets from Managing Memory group available through direct contact with them or through the surgery. Put these details on our website. Hazel said there are also details on the NHP Website.

Alzheimer's – early medication can be very effective.

SAGE offers help with safer driving.

A community Dementia Research Nurse will be available at the surgery for 6 months.

The theme is managing memory and there is an intention to set up a regular group with those willing to take part.

Other areas are to make sure practice personnel are up to date with what is available to people to help them remain independent to continue to enjoy their lives.

Care plans for patients with dementia including physio at home.

Further action for Dementia friendly group is to contact our local Lloyds pharmacy and also businesses in the town to offer training and involvement.

8 Promotion of the PPG

- a. Outcome from the contact Suzi Colley had with a company which does free assessments of possible aids to track vulnerable people ref. falls or failure to take medicine. Reception has a card with the details which they hand out to patients as appropriate.
- b. Becky Parish from the CCG is giving a talk to local PPGs about how to promote PPGs. There is one in Stroud on March 23rd and one in Dursley on April 6th. Sally Millett and Marilyn Miles intend to go to the one on 23rd March in Ebley Mill. This was an interesting evening. Becky is to provide her notes to Marilyn who will then send them round.

9 Nailsworth Children's centre. Hill Valley and Vale (current provider in Nailsworth) were unsuccessful in the tendering for the reconfigured services.

Homestart are to run a project at the Arkell centre offering the same service as Hill Vale and Valley for the Summer Term. There is a meeting of all involved groups on the 25th April 2017 to draw up a business plan and to apply for funding to take this provision forward on a long term basis. The local primary school has been granted funding for 3 years and is supplying support to children from 4 years to 11 years. They are employing a trained community worker who will also liaise with Homestart and Barnados.

10 Feedback from PPG cluster Feedback from cluster meeting 2nd February 2017

- b. Within the Stroud and Berkley Vale PPG there are 4 forums – Berkeley Vale, Stroud, outer Stroud and Stonehouse – all of which are doing individual work depending on the needs of their local cluster.
- c. CCG split this area into four clusters. We are part of Minchinhampton, Painswick and Frithwood (Chalford). They aligned health visitors and Nurses to the different clusters. Each one is doing different things.

11 **Any other business** Provision of medication packaging – this is dictated by the providers used by the chemist and concerns should be raised directly with them

Dr. Sheena Yerburch has been appointed clinical liaison doctor for our surgery to the CCG

Dates of next meeting We agreed at the last meeting to have 3 a year. Date of next meeting: – 5th July 12 30 to 2.00 pm. At Prices Mill Surgery.

The next one will be in November.

Sally Millett

Secretary Prices Mill PPG