



Prices Mill Surgery Patient Participation Group
<http://www.pricesmill.co.uk/ppg.aspx>

Part of
Nailsworth Health Partnership
www.nailsworthhealthpartnership.org

Minutes PPG meeting Wednesday 5th July 2017. 12:30 to 14:00

1. **Present:** Richard Easthope, Sally Millett, Marilyn Miles, Dr Ros Mulhall, Paul and Betty Young, Norman Kay
2. **Apologies for absence:** Suzi Colley, Aileen Bendall
3. **Minutes of last meeting.** 22nd March 2017
4. **Matters arising from previous meeting not covered by the agenda:**
 - a. Item 4a. Second cPad in Forest Green Area. Norman asked what was the latest on this. Marilyn explained that the time for accessing the grant funding was too tight to take up. Norman felt it was important to continue the process of identifying a location and grant funding to install a cPad in that area. He will take this forward as chair of the NHP.
 - b. Liz Green, having moved to Stonehouse, has asked to withdraw from the PPG although she is remaining a patient of Prices Mill
 - c. Engaging more patients and increasing numbers on the PPG. Dr Mulhall has met at the Alzheimer's café a carer who is interested in joining the PPG. There has been no response to Marilyn's approach to Izzy Llewelyn of the Stroud District Youth Council
 - d. Other Suggestions:
 - 0 Put some information on the screen in the waiting room.
 - 1 Do coffee and cakes at the 'flu clinics .
 - 2 Approach the senior citizens group held Thursday afternoons at the Arkell centre.
 - 3 Poster/flyers on the notice boards around the area.
 - 4 Could we print some information cards. Who we are and what we do and ask the receptionist to hand them out to patients? For discussion at next meeting
5. **Dementia Friendly GP Practice.** Accreditation. Dr Mulhall explained the process and the help that the PPG could give – e.g. audit of the surgery premises
There is now a Community Dementia Nurse who comes regularly to the practice and does the Annual Review of diagnosed Dementia patients. This will improve information sharing and remove duplication. Patient records are now flagged so that receptionists and other health professional personnel can see that extra help may be needed when seeing the patient especially if they come in on their own.. There are three levels of accreditation and the main aim is to improve practice within the

surgery. There are resources and tool kits available. In May an education afternoon was held partly to launch the new dementia nurses in the cluster which is Minchinhampton, Painswick, Frithwood and Prices Mill. Receptionists are also receiving specialist training.

6. Other Changes within the practice:

- a. There is the second pilot which involves working with other surgeries in the area. The new cluster includes the Stonehouse practices and Frampton. From October 2017 on a rota basis these practices will offer opening times from 8am to 8 pm Monday to Friday, Saturday mornings and some Sundays. This will replace the choice plus scheme which is no longer being used.
- b. There are plans for other health professionals for example Paramedics Physiotherapists and Mental health nurses to provide clinics within the GP surgeries.

7. Patient survey. This is a consultation on the next national GP survey to be carried out January- March 2018. It is different to the one Prices Mill is planning in September this year. Comments on the national survey to Becky Parish at the CCG by July 14th <https://gp-patient.co.uk/default?pageid=54>

- a. Background. There are many changes currently being made to GP services. These changes are set out in the [GP Forward View](#), which outlines NHS England's vision for primary care. These changes include, but are not limited to, offering appointments in extended hours, and providing new ways for people to access GP services. These changes will affect how patients and the public experience their local services, and as such we need to ensure that the GP Patient Survey (GPPS) remains relevant in this context, and continues to ask about the right things and in the right way. As a consequence, questions across the survey may be modified, removed or replaced. While we intend to retain questions that are widely used and which remain relevant where possible, it should be noted that wider changes to the questionnaire mean that we cannot be certain that data trends will be maintained.

As this is a good opportunity to take stock, as well as anticipating changes to the 'GP Access' questions (Q1-Q20), we also anticipate considering other improvements to the survey. This will include the sections of the questionnaire that deal with 'Managing your health,' 'Your state of health today,' and 'Planning your care' (Q30-Q39). This is so that we can get a better understanding of how local care services are supporting patients to live well, particularly patients with long-term care needs

- b. We had no comments to make

8. Next PPG county meeting. July 28th, in morning in Churchdown, Cheltenham. Marilyn and Richard Easthope to attend.

9. Any other business

- a. Roz Mulhall is retiring at the beginning of September but is on leave from the 18th August. There will be a new lead for dementia in the practice. Suzi Colley will come to the next PPG meeting.
- b. Two GP trainees are due to arrive in the practice in August and it is hoped that a new partner will be appointed in the Autumn.

10. Date of next meeting. Wednesday 1st November 12.30 – 2.00 pm in the upstairs meeting room.

Sally Millett secretary 10th August